

Dear Valued High Tech Burrito Customer,

Given the recent developments around the coronavirus (COVID-19), we would like to share what we are doing to support the health and safety of our team members and customers, as well as continuing to provide food to our customers.

Pandemic Preparedness and Response

We are addressing immediate and emerging needs. We are closely monitoring the situation and developing action plans for both our employees and customer needs, drawing upon many resources including the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO) to make informed, fact-based decisions.

Pick-up or Delivery Only + Curb Side Service

- Our dining room is closed for dine-in service as of Tuesday, March 17th until further notice. We will be providing pick-up and delivery service only.
- We have implemented curbside service. Order and pay online and *when you get to our restaurant, call us and we will bring the food to your car door.*

We are also available for delivery through DoorDash, Uber Eats and Grubhub.

Health & Safety

Keeping our employees and our customers safe is our top priority and we are employing several measures to support their continued well-being, including:

- We are continually reinforcing CDC Illness Prevention Guidelines with all team members.
- We have directed all employees not to report to work if they have symptoms that are consistent with CDC guidance and to contact a medical professional.
- We have implemented enhanced cleaning procedures and, as available, are providing additional sanitation products to all locations for customer and employee use.
- We are washing our hands frequently, at least every 20 minutes but more often as needed.
- We are wearing blue, nitrile 4 mil thick low dermatitis textured gloves always and changing them often.
- We are limiting non-essential visitors at all locations.
- We are restricting business travel to only essential trips and have canceled in-person managers' meetings.

Thank you so much for your continued support and stay safe!